



Ladakh Environment and Health Organisation LEHO

No:- LEHO/1387/2026
Dt:- 19/01/2026

Tender notice

**For Design, Development, Integration & Maintenance of Website
Ladakh Homestay Platform**

Email /sealed tender are hereby invited from eligible and experienced firms/companies/professionals for the **Design, Development, Integration, Hosting, and Long-term Maintenance of a Dynamic Website** for the **Ladakh Homestay Platform**.

1. Issuing Authority

- **Name of Organization:** Ladakh Environment & Health Organization (LEHO)
- **Address:** Skara Juk Leh Ladakh
- **Website:** www.leho.in
- **RFQ Reference No.:** LEHO/NAB-01-Jan.2026
- **Date of Issue:** 19-01-2026

2. Objective of the Assignment

The objective of this assignment is to design and develop a **secure, scalable, and user-friendly digital platform** for the Ladakh Homestay Platform to promote sustainable rural tourism and enable digital visibility, online booking, and effective management of homestays in Ladakh.

3. Scope of Work

The selected agency shall be responsible for the following:

- Design and development of a **responsive, dynamic website**
- **Homestay listing, and management system**
- **User dashboards** for Homestay Owners and Administrators
- **Online booking and reservation system**
- **Payment gateway integration**
- Hosting, security (SSL – Wildcard), and **basic SEO**
- **Website maintenance and technical support** for a minimum period of five (05) years under AMC

4. Deliverables & Milestones

- UI/UX Design and Approval
- Beta Version Deployment
- User Acceptance Testing (UAT) and Final Production Testing with security parameters.
- Go-Live of the Platform
- Handover of Source Code, Credentials, and Technical & User Documentation

5. Eligibility Criteria

- Registered firm/company/professional (GST)
- Minimum **2 years of relevant experience** (preferable)
- Experience in **tourism / government / NGO / CSR** projects preferred
- Proven capacity for **long-term post-launch maintenance and support**

6. Quotation Submission Requirements

The quotation shall include:

- **Technical Proposal**
- **Financial Proposal** with GST breakup
- Development timeline with **Gantt Chart, Flowchart, and Level-2 Architecture Diagram** (preferable)
- AMC cost/year with clear justification/rationale
- Proposed **technology stack** (open-source only), including databases, APIs.
- Details of **past experience / portfolio**
- Use of **only open-source technologies** is mandatory
(Use of proprietary/custom platforms such as .NET / ASP.NET is strictly prohibited)

7. Security Deposit

- The selected vendor shall submit a **refundable Security Deposit of ₹10,000 (Rupees Ten Thousand only)** at the time of signing the agreement.
- The security deposit shall be refunded after **successful completion of the project and initial stabilization period**, subject to satisfactory performance and fulfillment of all contractual obligations.

8. Payment Terms (*Indicative – subject to revision*)

- 10% on signing of Agreement and submission of Bank Guarantee & Security Deposit
- 10% on UI/UX design approval
- 40% on completion of beta development/programming
- 10% after successful testing
- 10% on final deployment
- 10% AMC (duration of AMC ,payment instalment will be decided by the competent authority based on operational needs)
- **10% of the approved project cost shall be retained as performance security.**

9. Penalty Clause

- In case the vendor **fails to complete the project within the stipulated timeline**, or if the deliverables are found to be **unsatisfactory / incomplete / not as per approved scope**, the **last instalment of 10% of the approved project cost shall be treated as penalty** and shall not be released.
 - This shall be in addition to any other remedies available to the issuing authority under applicable rules.
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10. AMC & SLA

The quotation must clearly specify:

- AMC duration **and Scope**
- Response time and resolution time
- Minimum uptime commitment
- Support mechanism and escalation matrix

11. Data Ownership & Confidentiality

All data, source code, designs, documents, and deliverables shall remain the **exclusive property of LEHO.**

The selected agency shall maintain strict confidentiality of all project-related information.

12. Evaluation & Selection Method

Selection shall be based on:

- Technical suitability
- Relevant experience
- Financial reasonableness

A minimum of **three quotations** shall be compared as per applicable procurement norms.

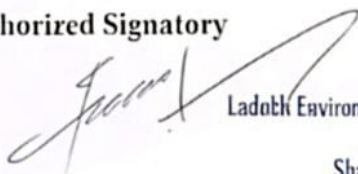
13. Right to Accept / Reject

The issuing authority reserves the right to **accept or reject any or all quotations**, wholly or partly, without assigning any reason.

14. Submission Details

- **Last Date & Time of Submission:** 30th Jan. 2026
- **Mode of Submission:** Email / Sealed tender
- **Email Address:** leholadakh09@gmail.com

15. Authorized Signatory



Ladakh Environment and Health Organization
L E H O
SharaJah Lah Ladakh

- **Name:** Tashi Thokmat
- **Designation:** Chairman Purchase committee (LEHO) Leh UT Ladakh.
- **Date:** 19th Jan 2026